Our vision for Maine is a place in which every person, in every community, has access to critical care and medical transport when they need it.

Our mission is to transform the critical care transport medicine system into an integrated, high-quality, patient-centered system worthy of the public's trust.

Our Values

We're here for the patients and they deserve uncompromising standards

Uncompromising standards for safety
We are empowered to make decisions about our safety and our patient's safety.

Uncompromising standards for clinical excellence
Driven by constant evaluation of current best practice, we continually strive to set the highest standards possible and ensure everyone is given the tools necessary to meet those standards.

Uncompromising standards for each mission
We will do everything we can to care for our patient and serve the people of Maine, and we will do it with grace and kindness.

Uncompromising standards for the team
We are committed to an environment of open, honest dialogue where we can learn and grow from our experiences.
Taking care of the hearts of Maine

When someone suddenly becomes critically ill or injured, a call for help is made to 911. In Maine’s larger cities, this call sets into motion an advanced emergency medical system that readily connects the patient with expert care provided at sophisticated medical centers within easy geographic reach.

In the heart of rural Maine, however, a 911 call activates a far greater response.

In Maine’s rural communities, precious time and vast geography require a precise choreography of emergency medical services (EMS), hospitals and specialists, and LifeFlight of Maine serves as a key player in this important partnership. Nowhere is this rapid and effective coordination of care more critical than with heart and stroke patients. Research shows if patients who are experiencing heart attacks or strokes can get to a specialist at a major medical center within 90 to 120 minutes—from wherever they start their journey—the chance of a good outcome is improved. For every minute of extra time spent trying to reach the needed care, the chance of a good outcome diminishes. Quite simply, LifeFlight improves that chance for those in rural Maine.

Eighteen years ago when LifeFlight of Maine was born, time critical care was focused on trauma. Today, with new therapies, advanced support and increased expertise, LifeFlight’s efforts increasingly focus on cardiac care.

Working together, first responders, hospital emergency care teams and LifeFlight follow the best practice for rapid identification of what are known as STEMIs (ST elevation myocardial infarctions). This team is ready to react with a 12-lead electrocardiogram (EKG), rapid and early treatment by emergency medical providers, and with a direct transfer to a major medical center by LifeFlight for specialized cardiac diagnostics and treatment.

Of the nearly 1,800 LifeFlight transports made in 2016, more than 500 of those involved cardiac or vessel disease and required specialized care for post sudden cardiac arrest, myocardial infarctions, or cardiogenic shock and failure. In response to the growing needs of these patients, LifeFlight teams have added tandem heart ventricular assist devices, intra-aortic balloon pumps, extra corporeal membrane oxygenation (ECMO) for patients whose hearts need total rest, new medicines, and ultrasound equipment.

Within the pages of this annual report, you will meet people of all ages and from every corner of Maine. Their personal stories may differ, yet they all share a common bond in LifeFlight. When they needed complex and time critical cardiac care at a sophisticated medical center (such as Central Maine Medical Center, Eastern Maine Medical Center, Maine Medical Center, or one of the many specialty centers in Boston and beyond), they got it because LifeFlight was there. All of these stories are about a race against time and the expert care delivered as precious minutes ticked by. We would like to extend a special and heartfelt thank you to all of Maine’s emergency medical services and hospital providers who partner with us day in and day out, helping to make Maine’s vast geography a little smaller.

Thomas Judge, Executive Director
LifeFlight of Maine
and The LifeFlight Foundation

M. Michelle Hood, Chair
Management Committee
LifeFlight of Maine
Maine is a big place and its people are scattered wide, taking advantage of the diverse and unique geography our state has to offer. Specialized emergency care isn’t available everywhere. It’s often centralized at just a handful of locations across the state.

For heart patients especially, quick access to the right care is critical.

Many of these patients couldn’t get to that care without LifeFlight.

Complex cardiac care

Ralph Edgecomb is a heavy-equipment operator from Ellsworth. In typical small-town fashion, he helped build the new helipad at his local hospital just a few months before he became one of the first patients to use it. Flight Nurse Missy McCann remembers Ralph as one of the sickest patients she’d ever treated. He was hooked up to nine IVs, and had a tandem heart device that oxygenated his blood for him in order to give his weakened heart and lungs time to regain strength and function. Though often seen as simply a really fast ambulance, LifeFlight also has the expertise and equipment to provide care to some of the most complex cardiac cases.

Rare heart illnesses

A teenager born and raised in northern Maine, Allisa was looking forward to getting her license. One day she collapsed at home, and began drifting in and out of consciousness. At the local emergency department, her heart stopped more than six times. When the LifeFlight crew arrived, Flight Medic Josh Dickson suspected Allisa might be suffering from a pulmonary embolism (a blood clot in her lungs). Extremely rare in young, otherwise healthy patients, the crew knew she needed to undergo emergency surgery right away. The odds of surviving a massive embolism so far away from the necessary care were small, but Allisa made it to Bangor where surgeons removed two of the largest blood clots they’d ever seen in someone so young.
Reasons for Transport in FY16

*Acute Medical* is anything non-cardiac like respiratory distress, pneumonia, organ transplant, pulmonary and drug overdose; *Acute Surgical* is any severe injury requiring surgery including internal bleeding.

Light blue shaded area indicates high-risk obstetrics and neonatal trips (up to 4 days old) with the Eastern Maine Medical Center NICU team.

Patient Age Distribution in FY16

Light green shaded area indicates neonatal trips (up to 4 days old) with the Eastern Maine Medical Center NICU team.

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from the heart

“I’m sitting here beside my daughter’s hospital bed, feeling grateful. Critically injured, with a fractured skull and undetermined injury to her brain, Lifeflight had her here and in surgery in less time than it takes to change your shoes.

Thanks to LifeFlight we’re making plans for physical therapy. If not for them we’d be planning a funeral and I’d be broken for the rest of my life. Some debts just can’t be repaid.”

Greg Shrader, Grateful Father
Remote heart patients

David Pinkham lives in Phillips, a small town in remote Franklin County. He was working at home when the symptoms of a heart attack hit him like a freight train. His wife called 911, triggering the dispatch of a NorthStar ambulance. Based on how far David was from the closest cardiac center (65 miles), and the detailed dispatch report of crushing chest pain and ashen skin, the paramedic on duty knew LifeFlight would be critical to David's survival. Research has shown that cardiac patients who are treated at a specialty center within 90 minutes of the onset of symptoms have greatly improved outcomes. LifeFlight was able to deliver David to specialists just an hour after his first symptoms appeared. After a brief rehab, David was able to return to the things he enjoys.

Time-sensitive cardiac cases

A community-minded former volunteer firefighter, Bar Harbor resident Rob Jordan never expected he would one day need help from his fellow volunteers. It was the middle of the night when Rob woke up feeling like an elephant was sitting on his chest. His 911 call was answered by former colleagues at the fire department, who placed an IV and took him to the local hospital where staff recognized that Rob needed treatment from cardiac specialists in Bangor. They called for LifeFlight to get him there quickly. Thanks to the well-choreographed care that Rob received from Bar Harbor Fire, MDI Hospital, LifeFlight and Eastern Maine Medical Center, he recovered quickly and returned to his community- and family-centered life.

—from the heart—

I’ve lost the ability to have a bad day. I’m no longer able to serve my community in emergency services, but I’m looking forward to discovering my life’s new mission. And I have LifeFlight to thank for the opportunity to do that.

Mark Remick, LifeFlight Patient
To take care of every Maine heart, to be there for everyone who needs us, LifeFlight needed to grow.

Adding more aircraft means LifeFlight can answer more calls.

Critically ill and injured patients in Maine rely on LifeFlight of Maine to get them to the care they need. Families everywhere trust us with precious cargo, and we work hard to be worthy of that trust. As emergency medicine changes and specialists continue to regionalize, LifeFlight receives an increasing number of calls for help. To answer those calls, we launched a fixed wing program in May 2015. Based in Bangor, the airplane, nicknamed Lima Mike for its tail number (N901LM), helped 180 patients in its first year. The plane is ideally suited for long distance transports and can carry patients to specialists as far away as Cleveland, North Carolina and Toronto. In its first year, it covered more than 32,500 miles.

Requests for LifeFlight services continue to increase and in the spring of 2017, LifeFlight added a third helicopter to its fleet in order to answer the growing number of calls for help. To ensure the most effective and efficient coverage of this vast state, LifeFlight has also opened a third base of operations at the Sanford Seacoast Regional Airport in York County. With these additional resources, LifeFlight will be able to help nearly 800 more patients every year get the care they desperately need.

Over the last four years, requests for LifeFlight have increased by 32%

![Graph showing increase in requests for LifeFlight services](image)
Small town heart leads to big time support

Maine is made of hundreds of small, rural communities where neighbors take care of neighbors and the hard-working heartbeat of Maine can be heard loud and clear. A few years ago, a handful of towns in Maine made donations to LifeFlight in amounts ranging from a couple hundred dollars to a couple thousand. Today, more than 155 of Maine’s towns, many of them with populations of just a few hundred or a few thousand residents, have made donations to LifeFlight that together total more than $165,000. Talk about small town heart. When everyone pitches in, even the smallest contributions can add up to make a truly meaningful impact.

459 TOWNS IN MAINE
157 HAVE MADE DONATIONS
TOTALING MORE THAN
$165,000

as of May 1, 2017
State-of-the-art equipment for Maine’s hearts

One thing that turns LifeFlight into a flying intensive care unit is the advanced medical equipment the crew carries on every transport. This equipment, worth about $500,000, includes handheld blood analysis kits, transport monitors, infant isolettes, video laryngoscopes and, for some complex cardiac patients, intra-aortic balloon pumps.

These pumps help stabilize and manage patients whose hearts are not pumping effectively. A thin balloon catheter is positioned in the aorta, by way of the femoral artery, and the pump continually inflates and deflates the balloon in time with the patient’s heartbeat. This reduces the workload of the heart by decreasing the pressure in the aorta when the heart pumps, and increasing blood flow to the coronary arteries when it doesn’t.

During the past year LifeFlight has also started using ultrasound, a leading edge technology to improve assessment of patients with internal bleeding or damaged organs from major trauma. Internal injuries are often hidden and nearly always time sensitive. Collapsed lungs, bleeding around the heart causing cardiac tamponade, or tears in major blood vessels can quickly lead to death unless recognized and treated. When time is critical, ultrasound helps providers find the injuries and treat them before it’s too late to reverse the effects. Ultrasound is also used to help place difficult intravenous access and studies are underway to include the technology to treat stroke patients.

Nearly all of LifeFlight’s advanced equipment is supported by private donations, including those from corporations like Cianbro.

from the heart

Cianbro is proud to be a positive influence within the communities where we live and work. In fact, the idea of giving back to society and to our fellow citizens is one of the core values that our company holds highest.

Given that safety, wellness and good health in general are also key outcomes that Cianbro seeks for our own team members and neighbors, the company’s contributions to LifeFlight of Maine for critical emergency equipment is entirely appropriate.

The point is not lost on our company that perhaps someday, our own lives or those of our friends and loved ones will be in the hands of LifeFlight’s crews. Their possession of top-of-the-line equipment will be a godsend indeed, if and when the LifeFlight team comes calling.

~Pete Vigue
To achieve our mission, LifeFlight works with our partners in emergency medicine, from ambulance services to fire departments to rural hospitals, to strengthen the entire network of providers who care for Maine’s most critically ill and injured patients.

An institute for the future of Maine hearts

When LifeFlight was started in 1998, the architects of the organization were given the task of creating a high-quality service that Maine people deserve, which could thrive in the state's challenging economic reality.

In the years since, LifeFlight has built an award-winning organization nationally recognized for safety and customer service, whose vision is a place in which every person, in every community, has access to critical care and medical transport when they need it.

To make that vision a reality, LifeFlight is dedicated to its mission of transforming Maine's critical care transport system into an integrated, high-quality, patient-centered system worthy of the public's trust.

As part of that effort, LifeFlight is working to improve the entire system of emergency medical services. Last year, the organization launched the first phase of the Critical Care Academy, which aims to prepare nurses and paramedics to become flight clinicians. In addition, the program will also help new nurses gain knowledge and experience before stepping into critical care roles in Maine hospitals.

A lead project of LifeFlight and its hospital and academic partners, the Academy is a series of intensive modules—hands-on assessment, procedures and team practice with specialized manikins and challenging, scenario-based training.

It provides an opportunity for paramedics, nurses and physicians to learn and practice the skills necessary to treat Maine’s sickest patients, all within a low-consequence environment. We expect the program to evolve as the needs of Maine’s emergency healthcare system continues to undergo significant changes.
Strengthening the network of emergency medical providers

LifeFlight provides many educational opportunities for Maine’s EMS providers. Courses include ground safety for local rescue agencies, communications training for dispatchers and critical care training for clinical providers. We also share our ground safety training with firefighters, law enforcement professionals and folks in Maine’s recreational industry. In addition, LifeFlight makes presentations to community groups about the service we provide and our role in the state’s emergency healthcare network.

For details on LifeFlight’s training courses or outreach opportunities, call the LifeFlight Foundation at 207-230-7092.

“We care for patients on what is often the worst day of their life. These patients didn’t decide to get sick and they didn’t choose to be put on a helicopter and taken away from their loved ones. They’re forced to trust us in a very scary and vulnerable time. I do my best every day to be worthy of that trust.”

Carl Zenk, Flight Medic

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**TOTAL PARTICIPANTS**

- 4% Physicians
- 5% RTs / NPs / PAs
- 12% General Public
- 16% Nurses
- 63% Fire/EMS

**TOTAL PLACES VISITED**

- 58% Fire/EMS
- 20% Hospitals
- 22% Public
Since it began in 1998, LifeFlight of Maine has provided essential emergency care to more than 22,000 patients in Maine, regardless of their insurance coverage or financial status. In FY16, unpaid bills from uninsured and underinsured patients totaled more than $1.68 million.
Donors give from the heart

We love that in the fundraising world donations are referred to as “gifts.” It means that every day the LifeFlight Foundation gets to open the mail and feel a shower of gifts from people who enjoy giving and who want to be part of doing something good for others. People like you who have big hearts and a deep understanding of the power of making a contribution.

Our donors come from all over and support LifeFlight for a variety of reasons. Some donor’s hearts have been touched because a loved one was a patient we flew to safety and it feels good to give back. Many are former patients themselves. Others are summer people who want to be sure that not only is LifeFlight there for them in July and August, but that we are there for their friends, family and neighbors in Maine all year long.

Most of our donors are year-round Mainers from all different walks of life who love living in a rural, rugged state and appreciate the service LifeFlight provides. They find joy in being a part of the team by supporting the mission. As an employee, as a volunteer, and as donors, we feel fortunate to be so closely connected to LifeFlight. It is a privilege to witness and experience on a regular basis such generosity. It is a gift to be connected to something that is so important. Thank you from the bottom of our hearts.

With gratitude,

Dan Bookham, Chair
The LifeFlight Foundation

Amy Pierce Root
Development Director
The LifeFlight Foundation

New Funds Raised FY16

- Hospitals $32,000
- Town Donations $44,599
- Individuals $825,651
- Foundations/Corps $904,151
- **Total $1,806,401**

Legacy Society

Making sure LifeFlight is there when needed most.

We are grateful to donors who have committed to making a planned gift. Through planned giving, people sometimes find that they can make a more significant donation – allowing them to support an organization they care deeply about. You can support LifeFlight in many ways including bequests; lifetime planned gifts; and gifts of cash, land or securities.

Nancy A. Boyd
Elaine L. Clark
Kenneth C. Dickey
Karen D. Farquhar
Leigh and Pauline Frankenfield
David A. Gagnon
Janice M. Gray
Kenneth A. Hews
Bernice P. Kendall
Kevin M. Kendall, MD
Brian H. Mahany
Paul E. Marquis
Ann Stuart Montgomery
Sara K. Montgomery
Richard W. Russell
Mr. and Mrs. C. P. Williamson, Jr.
David Wylie
Community heart makes a big impact

So much of what we love about Maine is embedded in its small communities, filled with independent individuals committed to helping neighbors and strangers in need. LifeFlight, an organization created for the people of Maine, relies on communities across the state to support our mission. Our most successful fundraising event is the Islesboro Crossing, a 5k ocean swim from Northport to Islesboro. With growing support every year, the Crossing is quickly becoming a signature event in Maine.

The event, together with many smaller, community-based fundraisers, has become a critical piece of philanthropy for LifeFlight. All proceeds help the organization purchase aircraft and equipment, and support our specialized medical training programs.

2017 will mark the 5th anniversary of the Islesboro Crossing. The event’s impact over its first four years has been big.

<table>
<thead>
<tr>
<th>Year</th>
<th>Swimmers</th>
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<tbody>
<tr>
<td>2013</td>
<td>38</td>
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<tr>
<td>2014</td>
<td>60</td>
</tr>
<tr>
<td>2015</td>
<td>80</td>
</tr>
<tr>
<td>2016</td>
<td>100</td>
</tr>
</tbody>
</table>

Over the last four years, nearly 280 swimmers raised

$400,000

Some of that money has gone toward LifeFlight’s aircraft fund, and the rest purchased much needed equipment:

- 2 ultrasound machines to diagnose internal bleeding and help place IV lines
- 10 pilot helmets to better accommodate night vision goggles
- 1 infant isolette to care for Maine’s most vulnerable patients
- 2 high fidelity manikins to bring advanced clinical training to Maine’s EMS providers

“I realize how lucky I am to be able to do a swim like this, and do more than just prove to myself that I have stamina and strength. My simple efforts will go toward something so much bigger than myself – to help an incredible organization complete its mission of serving our community. They provide this service, regardless of the patient’s ability to pay, and they serve our entire state, and do so because their mission revolves around serving the common good.”

Mish Sommers
Islesboro Crossing
Swimmer
Five Star Donors ★★★★★

LifeFlight relies on the generosity of donors to sustain our service. 5-Star donors have given $100 or more for 5 consecutive years. Contributions in FY16 have been added to past gifts of each donor, placing them in the appropriate cumulative category for the period January 1, 2003 to June 30, 2016. We want to extend a special thank you to the donors listed below and honor those families who have supported LifeFlight’s mission with such steadfast dedication.

LifeFlighted ($100,000 +)
Horace & Alison Hildreth
John H. Longmaid
Tom & Catherine Tinsley
Dan & Sheryl Tishman Family Foundation

Clear Blue and 22 ($50,000 +)
Catawamteak Fund of the Maine Community Foundation

Take Flight ($25,000 +)
Tom Judge & Susan Groce
Caroline & Wayne Morong
The Salem Fund | John C. Parish, Jr.

Hover ($10,000 +)
Foster L. Aborn & Sara Holbrook
Michael Baumann, MD & Laura Schwindt, MD
Mr. & Mrs. Harris J. Bixler
Peter & Sharron Chalke
Michael Cima & Elisabetta Cortesi
Norman M. Dinerman, MD & Sandra K. Spiller
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Norman & Mary Ellen Ledwin
Dr. & Mrs. William Lieber
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Lift Off ($5,000 +)
Anonymous (3)
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The Corwith Fund | Jonathan C. Hamill
Lyman & Diana Delano

Brian & Elizabeth Elowe
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Nathaniel & Sally Ann Merrill
Nima Moghaddas-Morgan, DPM & Ronald L. Morgan
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Thomas & Joyce Richardson
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Medical Director, Critical Care Transport Medicine
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Holly Miller
Senior Development Officer

Amy Pierce Root, MPH
Director of Development

Shannon Thompson
Special Events Coordinator
Hospital Support

Nearly all of Maine’s 36 hospitals have pledged their financial support to LifeFlight of Maine’s mission. At the end of FY16, hospitals have given nearly $2.3 million to LifeFlight.

$500,000 +
Central Maine Medical Center
Eastern Maine Medical Center
$250,000 +
Maine Medical Center
$100,000 +
MaineGeneral Health
Pen Bay Medical Center
The Aroostook Medical Center

$75,000 +
Franklin Memorial Hospital
Inland Hospital
Maine Coast Memorial Hospital
Mid Coast Hospital
Northern Maine Medical Center
Rumford Hospital

$50,000 +
Blue Hill Memorial Hospital
Bridgton Hospital
Calais Regional Hospital

$50,000 +
Down East Community Hospital
Houlton Regional Hospital
LincolnHealth
Miles and St. Andrews
Mayo Regional Hospital
Mount Desert Island Hospital
Parkview Adventist Medical Center
Penobscot Valley Hospital
Sebasticook Valley Hospital
Southern Maine Health Care
Biddeford Medical Center

$25,000 +
Millinocket Regional Hospital
Redington-Fairview General Hospital
Southern Maine Health Care
Sanford Medical Center
Stephens Memorial Hospital
Waldo County General Hospital
York Hospital

$10,000 +
St. Joseph Healthcare
St. Mary’s Regional Medical Center

Clinical Practice Committee

The quality of care provided by the LifeFlight crew is overseen by a Clinical Practice Committee (CPC) consisting of specialist physicians who track state-of-the-art clinical care from around the world and meet quarterly to discuss current protocols and new treatments.

Norm Dinerman, MD
LifeFlight Medical Director
Emergency Medicine
Eastern Maine Medical Center

Amber Richards, MD
LifeFlight Associate Medical Director
Emergency Medicine
Maine Medical Center

Pete Tilney, DO, EMT-P
LifeFlight Medical Director of QAPI
Chief of Emergency Medicine
Central Maine Medical Center

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Maine Medical Center

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Maine Medical Center

Pret Bjorn, RN
Trauma Coordinator
Eastern Maine Medical Center

Jonnathan Busko, MD
Maine EMS Region IV Medical Director
Emergency Medicine
St. Joseph Healthcare

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Eastern Maine Medical Center

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Surgical Director of Emergency Preparedness and Trauma Outreach
Maine Medical Center

Amy Fenwick, MD
Trauma Surgeon
Eastern Maine Medical Center

Peter Goth, MD
Emergency Medicine
The Aroostook Medical Center

Brenda Gowsky, MD
Chief of Emergency Medicine
Eastern Maine Medical Center

Harry Grimmnitz, MD
Emergency Medicine
MaineGeneral Medical Center

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Pediatric Intensivist
Maine Medical Center

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Chief of Emergency Medicine
Pen Bay Medical Center

Anna Moses, MD
Trauma Coordinator
Eastern Maine Medical Center

Julie Ontengco, NP-C, EMT-P
Trauma Services
Maine Medical Center

Tim Pieh, MD
Maine EMS Region III Medical Director
MaineGeneral Medical Center

J. Whitney Randolph, DO
Emergency Medicine
Pen Bay Medical Center

James Reilly, MD
Trauma Director
Central Maine Medical Center

Dave Saquet, DO
At-Large MEMS Medical Director
Emergency Medicine
Eastern Maine Medical Center

Matt Sholl, MD
Maine EMS Medical Director
Emergency Medicine
Eastern Maine Medical Center

Jonathan Wood, MD
Pediatric Intensivist
Eastern Maine Medical Center

Kate Zimmerman, DO
Maine EMS Associate Medical Director
Maine Medical Center
FINANCIAL REPORT
LifeFlight of Maine

FY16 Total Expenses

- Insurance (liability, other) 259,983 [2%]
- Facilities/Equipment/Medical Equipment 386,960 [3%]
- Aircraft Replacement Fund/Depreciation/Interest 524,468 [4%]
- Administration/Operations 574,750 [5%]
- Dispatch/Communications 608,747 [5%]
- Aircraft Acquisition/Completion (airplane and 3rd helicopter) 2,209,133 [17%]
- Aviation Operations 5,449,899 [44%]
- Salaries/Benefits 2,538,394 [20%]

TOTAL $12,552,334

FY16 Total Income

- Interest and Other Income 26,852 [0.2%]
- Aircraft and Medical Equipment/Fdn Contribution* 2,537,523 [19.8%]
- Total Billed Patient Care Services 19,902,283
  (Care for Those Unable to Pay) (1,682,169) [8% of gross]
  (Discounted Care) (7,816,093) [39% of gross]
- Net Reimbursed Patient Care Services 10,404,021 [80%]

TOTAL $12,968,396**

*Donation from LifeFlight Foundation.
**End of year financial report net of bank indebtedness.
FINANCIAL REPORT
LifeFlight Foundation

FY16 Total Income*

- Tuition fees/merchandise/interest 3,287 [0.1%]
- Contributions from Towns 44,599 [1.7%]
- Hospitals 62,000 [2.3%]
- Contract for Services 389,467 [14.8%]
- Fdns/Corps/Businesses/Civic Groups 945,076 [35.8%]
- Individuals 1,193,838 [45.3%]

TOTAL $2,638,267

FY16 Total Expenses

- Fundraising 651,405 [19%]
- Education 149,501 [5%]
- Administration and General 109,756 [3%]

Funds to Support LifeFlight of Maine Programs

- Aviation Equipment 18,825 [1%]
- Fixed Wing Aircraft Completion 248,600 [7%]
- Aviation Infrastructure 251,007 [7%]
- Restricted Reserve Funds (3rd helicopter) 1,960,533 [58%]

TOTAL $3,389,627

*This total encompasses some line items that aren't counted in New Funds Raised on page 13, including contract revenue and pledges received.
from the heart

“I have a whole new perspective on life. You really never know when something can go wrong, and I’m very grateful for the great care I received from everyone along the way.”

Jai Higgins
LifeFlight Patient and
Bar Harbor Firefighter