Building Critical Partnerships in our Communities
The promise of 911 is profound—“if you call, we will come.” Every ninety seconds Maine’s emergency 911 communicators answer a call for a medical emergency. From the first ring, a network of caregivers are set in motion forming a chain of survival—from the 911 specialist to the EMTs and paramedics, from nurses, nurse practitioners, physician assistants and emergency physicians to the specialist physicians and teams at Maine’s trauma centers.

This chain of survival often begins in the small, rural communities that make up Maine. While most emergencies are handled locally, a special group of patients needs something more, and LifeFlight of Maine is called. Whether on the side of a road or at one of Maine’s community hospitals, more than 90 percent of LifeFlight patients originate in towns with a population of less than 10,000 people. These patients, whether critically injured or ill, whether young or elder, whether from Maine or a visitor to Maine, share one thing in common—they need a bridge between the local response (including fire, EMS, public safety providers and community hospitals) and our major medical centers in Maine and Boston. LifeFlight is that bridge.

In addition to patient service, LifeFlight also provides ground safety training and continuing medical education to local fire departments and EMS agencies, including how to help land the aircraft safely at the scene of an accident. Over the last year or so, LifeFlight has been working with local snowmobile and ATV clubs to establish a network of remote landing zones along Maine’s extensive recreational trail system. These landing zones will help critically injured patients get the care they need as safely and quickly as possible.

Since 2006, LifeFlight has offered advanced training to emergency care providers through a unique public-private partnership between Maine EMS and the Department of Public Safety, the Maine Health Access Foundation, and several local Kiwanis Clubs to operate a mobile teaching lab at hospitals and fire departments throughout the state. This program features state-of-the-art human simulator manikins similar to medical school teaching labs. In 2009, LifeFlight received a grant from Camden National Bank to bring this unique training opportunity to some of Maine’s most rural communities.

Over the past 5 years LifeFlight has worked with the legislature to create a national model of infrastructure for air medical evacuation including hospital helipads, automated weather stations, airport improvements, and an instrument navigation system.

Together with your friends and neighbors, you can make a difference for those critically ill and injured patients in your community. On behalf of all of us at LifeFlight we are pleased to make this report to the people of Maine and thank you for your support.

Thomas Judge, CCT-P
Executive Director
LifeFlight of Maine and The LifeFlight Foundation

Photo: LifeFlight and Maine Seacoast Mission Community Day | Isle au Haut

**FOUNDATION STAFF**
- **Thomas P. Judge, CCT-P**
  Executive Director
- **Christopher C. Hamilton, EMT-B**
  Director of Development
- **Melissa Arndt**
  Marketing and Educational Outreach Manager
- **Renee Johnson**
  Development Assistant
- **Mary Hauprich**
  Community Organizer / AmeriCorps Volunteer
Community Partnerships

Over the next few years, LifeFlight will double its efforts to create partnerships with Maine’s small communities. We are very pleased that AmeriCorps volunteer Mary Hauprich has come on board to serve as a community organizer to help people envision, organize and carry out fundraising activities. She is visiting fire departments and EMS agencies across the state to discuss ways we can support each other. She is talking with patients, friends and families about how to generate community-wide support for LifeFlight and the EMS system.
If you are interested in helping out, or would like to explore ideas, call LifeFlight at 207-230-7092 or email info@lifeflightmaine.org.

Supporting the promise of emergency care

Assuring that the chain of survival is there when we or a loved one is in need is the other side of the 911 promise. Patients, their families and friends often ask how they can give back to the organization that helped save their lives or the life of a loved one.

This annual report features several stories about people who have reached out to their communities to support our mission of saving lives. You will read about the Peterman family of Wiscasset, who developed a special blend of coffee in honor of LifeFlight; or the Lovells who raised money for LifeFlight at their hardware store in Guilford; or how a young LifeFlight patient from Brooksville worked with local fire and EMS agencies to develop a network of landing zones (LZs) for his peninsula community.

As a non-profit organization, we rely on the generosity of individuals, corporations and foundations. We are grateful for, and inspired by, these efforts. Every donation supports LifeFlight’s services, including specialized medical equipment and our aircraft replacement fund.

LifeFlight serves all people in Maine regardless of their insurance status. Last year nearly 40% of LifeFlight patients had no insurance. This is made possible through the generous support of a growing number of individuals and their family foundations. In FY 09, 662 donors gave more than $950,000—money that helped save more lives.

We are pleased to recognize more than two dozen families we are calling 5-Star Donors. We are especially grateful for their ongoing commitment to LifeFlight for the past five years or more. We are also especially appreciative of all of the Maine hospitals that support LifeFlight’s aircraft replacement fund.

Thanks to your steadfast support, Maine has the highest quality emergency medical helicopter service in the country. Your donations have made all the difference. Thank you ever so much.

Elaine Clark, Esq.
Board Chair
The LifeFlight Foundation

LifeFlight as a Center of Excellence

What began as a promise 12 years ago is now an internationally recognized center of excellence in Maine’s healthcare system. In the last year, our leaders have worked with the National Transportation Safety Board, the FAA, and the International Helicopter Safety Team to improve the safety of medical flight. Here in Maine, we have continued to improve safety in operations, adding satellite tracking, full night vision technology and instrument flight. In the upcoming year we will work with the LifeFlight Foundation to fund new aviation safety electronics and updated medical equipment for our crews.

Excellence in clinical care, innovation, state-of-the-art aircraft and technology, safety in aviation operations, hands-on leadership by specialist physicians from across the state, and our team’s work at the leading edge in safety management all distinguish LifeFlight of Maine. All of these attributes, however, are only a means to an end. The end is in making sure we “glue Maine together” in a time of critical patient need when geography is as much a threat to life as illness or injury. Through the years, I have met many patients and their families and know first hand what it means to have this resource available to our physicians, hospitals, and EMS crews caring for a potential life-taking injury or illness.

Working together with our hospital and EMS partners, nearly 11,000 critically ill or injured patients have benefited from LifeFlight by air and ground. Through these combined efforts, injured children return to their parents, critically ill patients go home to their families, and injured workers return to our workforce.

Assuring that LifeFlight is there when most needed is a challenge. Your support helps to make it happen.

Peter Chalke, Chair
Management Committee
LifeFlight of Maine
The Petermans, of Wiscasset, are acutely aware of LifeFlight’s role in emergency medicine in Maine. When their son, Kyle, was a teenager, he was in a serious car accident and suffered a traumatic brain injury. “Within 11 minutes of his arrival at Miles Memorial Hospital in Damariscotta, Kyle was in the helicopter to be transferred to Central Maine Medical Center where he could receive the treatment that saved his life.” Today, Kyle is a student at the University of Southern Maine and works for his family’s small business.

Recently, the Petermans, who own Seacoast Coffee in Newcastle, approached LifeFlight with a new idea about how to raise funds. They offered to create a unique blend of coffee, which would then be sold with a special LifeFlight label. All sales profits would go directly to support LifeFlight’s mission of saving lives. The Petermans explain their motivation this way, “We hope a partnership between LifeFlight and Seacoast Coffee Company will contribute a significant amount toward continuing the essential, life-saving service the teams provide.”

If you would like to purchase this one-of-a-kind coffee, give us a call at 207-230-7092.

“We hope a partnership between LifeFlight and Seacoast Coffee Company will contribute a significant amount toward continuing the essential, life-saving service the teams provide.”

Cathy Peterman
Mom of LifeFlight patient, Kyle

Local Coffee Roasters Create Special LifeFlight Blend

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“Within 11 minutes of his arrival at Miles Memorial Hospital in Damariscotta, Kyle was in the helicopter to be transferred to Central Maine Medical Center where he could receive the treatment that saved his life.” Today, Kyle is a student at the University of Southern Maine and works for his family’s small business.

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AVIATION INFRASTRUCTURE

The LifeFlight Foundation strives to build public private partnerships to support a number of projects. Staff administers funds from the 2003 and 2009 transportation bonds, which will help towns and hospitals build helipads, install automated weather observing stations (AWOS), and develop helicopter GPS approaches.

We would like to acknowledge the ongoing support from legislative leaders. The legislature included $1 million in the 2009 transportation bond, which Maine voters then approved. This money will help fund the construction of several new AWOS and dozens more HGPS approaches.

The lead sponsors of the bond request were:

Senator Dennis Damon – D (Hancock County)
Rep. Emily Cain - D (Orono)
Rep. Anne Haskell – D (Portland)
Rep. Sawin Millett - R (Waterford)
Speaker Hannah Pingree - D (North Haven)
Senator Kevin Raye – R (Washington County)
Senator Richard Rosen – R (Hancock)

This ongoing effort is helping to build a comprehensive aviation infrastructure in Maine that not only improves the safety of every flight, but is also being used as a model for other states.

AWOS
Automated Weather Observing Station
Remote, real-time weather reporting enhancing safety and predictability
- temperature
- dewpoint
- wind speed/direction
- visibility
- cloud coverage
- ceiling height
- altimeter
- barometric pressure
- present weather
- freezing rain
- thunderstorms/lightning

HGPS Approach
An electronic map that improves access to remote communities and hospitals in poor weather or darkness
- designed by an aviation engineer
- FAA-approved, requires 2 flight checks

COMPLETED IN FY09

8 Hospital Helipads
Calais Regional Hospital
Eastern Maine Medical Center (improvements)
Millinocket Regional Hospital
Parkview Adventist Medical Center
Penobscot Valley Hospital
Southern Maine Medical Center
Waldo County General Hospital
York Hospital
Not long ago, Andy and Terry Lovell received a call that every parent dreads. Their 22-year-old son, Logan, had been in a serious car accident. LifeFlight of Maine was called to transport him to the trauma center at Eastern Maine Medical Center in Bangor. He was so badly injured, doctors gave him little chance of survival. After 62 days in the hospital, Logan returned home to Guilford to be with his wife, Lauren, to continue his recovery. Logan’s life, and his family’s life, will never be the same, but they are all enormously grateful for the care he received after the accident. With characteristic generosity often found in rural Maine, the Lovells have done what they can to support LifeFlight. Last summer, they held a raffle at their hardware store in town which raised over $500. The family was honored to be able to donate all of the money raised to benefit LifeFlight’s mission.

Logan speaks highly of the people he believes saved his life. “I owe them all the respect in the world. Every chance they have to save lives, I want them to be able to, without worrying about funding.”

Local Hardware Store Holds Raffle to Benefit LifeFlight

The Lovell family, from Guilford, meets with LifeFlight crew members. From left, Josh Dickson, Flight Paramedic; Logan Lovell; Steve Babin, Flight Nurse; Terry Lovell; Andy Lovell; and Joe Obremski, Pilot.
**EDUCATIONAL OUTREACH**

In everything LifeFlight does, safety is paramount. Every time the helicopter takes off, the crew has taken specific, measurable steps to mitigate the risk inherent in aviation. One thing the crew does on an ongoing basis is help prepare rescue providers and law enforcement personnel across the state for the arrival of the helicopter at the scene of an accident. Crew members provide ground safety courses that teach local rescue agencies how to establish a landing zone and how to work safely with the flight crew. In FY09, LifeFlight provided 19 ground safety courses, from Presque Isle to Windham, Sunday River to Belfast.

Crew members also provide critical care education to emergency medical service volunteers and professionals, including training on traumatic brain injuries and certain types of cardiac trauma. LifeFlight offered 24 trauma training sessions in FY09.

To schedule educational outreach for your area, contact the Foundation at 230-7092.

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**HUMAN PATIENT SIMULATOR**

The LifeFlight Foundation coordinates and supports the state’s only mobile Human Patient Simulator (HPS) program. This unique program is a hands-on training experience brought directly to emergency medical providers by the LifeFlight crew. It consists of a state-of-the-art computerized mannequin, or simulator, that is installed in an RV which has been re-configured to resemble a hospital emergency room. The RV can visit any hospital or EMS agency in the state, bringing a customized critical care training program directly to the providers.

The HPS visited 24 facilities in FY09, bringing advanced medical training to 567 physicians, nurses, paramedics and emergency medical technicians. To schedule a training session with the HPS, call the Foundation at 230-7092.

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**Number of Patients per Calendar Year**

(ground and air)
In 2006, Brooksville teen Chris Lirakis suffered a stroke at home. With no ambulance available to transport him to Blue Hill Memorial Hospital, friends, neighbors and local EMS providers created a landing zone for the helicopter in a field right next to Chris’ home. From there, Chris was flown directly to Eastern Maine Medical Center.

Back at school after his remarkable recovery, Chris knew he wanted to do something to give back to LifeFlight. When his teacher assigned a community project, he decided to develop a more comprehensive network of landing zones in Brooksville.

Chris sat down with Tom Judge, LifeFlight’s Executive Director, and other crew members to discuss the criteria for rural landing zones. Then, armed with a borrowed GPS (global positioning system), he scoured the Blue Hill peninsula looking for fields that met the criteria. Once he recorded the coordinates, he created a book that describes each zone in detail and contains several photos of each field. Chris presented the completed book to LifeFlight and the local fire and EMS agencies.

This kind of information is invaluable to the LifeFlight team, and, as Executive Director Tom Judge explains, “Chris’ project is a great example of how community volunteers can make a real difference in the lives of their friends and neighbors.

“Chris’ project is a great example of how community volunteers can make a real difference in the lives of their friends and neighbors.”

Tom Judge, LifeFlight Executive Director
Since it began in 1998, LifeFlight of Maine has provided essential emergency care to more than 10,000 patients in Maine, regardless of their insurance or financial status. Nearly 40% of our patients did not have insurance in FY09, and unpaid bills from uninsured and underinsured patients totaled $1,011,736.

Types of Transports in FY09

- 15% ground (interfacility)
- 20% scene
- 65% interfacility

Reasons for Transport in FY09

- Cardiac
- Acute Medical
- Multiple Trauma
- Head Injury
- Acute Surgical
- Acute Neuro
- Burns
- OB
- Other

*Acute Surgical is any severe injury requiring surgery including amputations; Acute Medical is anything non-cardiac like respiratory distress or pneumonia; Acute Neuro includes things like spinal cord injuries or stroke patients; OB includes obstetric patients.
In 2008, LifeFlight began a partnership with Maine’s Walmart stores through the corporation’s Community Giving Program. This program allows a committee of associates at each store to grant funds to local non-profit organizations. Nineteen Walmart stores in the state have made at least one donation to LifeFlight, some have made more.

Some of the grant funding went into LifeFlight’s aircraft replacement fund, while more than $20,000 was used to help purchase night vision goggles for both of LifeFlight’s helicopters, greatly enhancing the safety and reliability of night time flights.

David Murray, Central Maine Market Manager, helped to spearhead the fundraising effort among Walmart associates. “I’m proud of our team of stores which gave back to our communities through these donations. We know this gift will help enhance LifeFlight of Maine’s valuable, lifesaving service that it provides to the people of Maine.”

This partnership exemplifies how community members can support LifeFlight through corporate giving programs.

“LifeFlight Builds a Lasting Partnership with Walmart

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Building Critical Partnerships

More than 20 employees at the Auburn Walmart Super Center present a check to the LifeFlight crew. The funds were used to purchase night vision goggles, equipment that greatly increased the safety and reliability of night time flights.
**Support from the Community**

**TOTAL FUNDS RAISED**
**FY03 - FY09**

**TOTAL NUMBER OF DONORS**
**FY03 - FY09**

**FUNDING SOURCES**
A Three-Legged Stool

LifeFlight relies on funding from a variety of sources, often described as a three-legged stool.
A Look at Flights from August 2009

During August 2009, LifeFlight transported 153 patients from 56 different towns. While this was particularly busy, it is becoming more common place, and is stretching the capacity of our current resources.

153 transports in August
1005 transports in 2009
13 most transports from one town [Bar Harbor]
56 towns visited
29 sending hospitals
13 receiving hospitals

Head Injury [16]
Neuro [18]
Trauma [36]
Cardiac [37]
Respiratory [19]
Sepsis [6]
Support from Maine’s Hospitals

Nearly all of Maine’s 36 hospitals have pledged their financial support to LifeFlight of Maine’s mission.

$500,000 +
Central Maine Medical Center
Eastern Maine Medical Center

$250,000 +
Blue Hill Memorial Hospital
Calais Regional Hospital
Charles A. Dean Memorial Hospital
Down East Community Hospital
Goodall Hospital
Houlton Regional Hospital
Maine Coast Memorial Hospital
Mayo Regional Hospital
Miles Memorial Hospital
Millinocket Regional Hospital
Mount Desert Island Hospital
Northern Maine Medical Center

$25,000 +
Bridgton Hospital
Penobscot Bay Medical Center

$100,000 +
Maine Medical Center
The Aroostook Medical Center

$50,000 +
Inland Hospital
Mid Coast Hospital
Southern Maine Medical Center

$50,000 +
Franklin Memorial Hospital

TRIBUTE GIFTS

GIFTS IN HONOR OF:
Michael Baughman
Dick Bevins
Andre Bishop & Peter Manning
Levi Carpenter
Louis and Silvia Carrier
Cathy Case
Ian Cochrane
Debbie Disston
Tom Doyle
Doris Ela
Dresden Fire Department
John Freeman
Nancy Gervais
Aimee Grimmel
Kiera Grimmel
In honor of the marriage of
Lisa Ignaszak & Dan Wilson
Thomas P. Judge
Kevin M. Kendall, MD
Lauren Lamberson
Paul Liebow, MD
Maxwell Mattson
Linda L. McDougall
Kim McGraw
Geoffrey Miller
Sarah Mueller
John C. Parish, Jr.
Katy Perry
Kyle Peterman
Beth Sheppard
Dennis Small
Michael Smith
Jonathan Tierney
Lisa Wallace
Jamie Walsh
Pen Williamson

GIFTS IN MEMORY OF:
Marina Dawn Ames
Robert E. Anderson
Martha A. Bagley
Francis E. Blood
Normand J. Bouffard, Sr.
Ted and Charlotte Brett
Edward L. Carter
Robert D. Casavant
Thomas P. Cochrane
Jo Ann Collier
Jack Ryan Conklin
Carol K. Corson
JoAnn Collier
Annette L. Dennison
Nelson Doak
Pete Dow
Leo G. Doyon
James Emerson

Hazel B. & Jerome A. Emerson
Dorcas V. Farquhar
Edward J. Gallant
Bonnell T. C. Gardner
James A. D. Geier
Robert Gerry
Russell M. Grant
Dustin Hamlyn
Ashlyn Rae Hatch
Mr. & Mrs. Donald Hotham
Matthew Jetson
Albert Johnson
Charles Keicher
Brad S. Kenney
Shannon Kiernan
Andrew Konesni
Sally Magyar

Gary Floyd Martin
Robert Merrill
Carol Montambeault
Anna J. Palmer
Elizabeth Paradis
Marie Picard
Scott M. Ploof
Joy Ann Reed
Glenn Richardson
Scott Robie
David Savage
Bob Taylor
Kurt Theriault
Raymond Thibeault
Robert C. Whelan
Frank Wheelock
Adella Wright
Our Donors

5-STAR DONORS
LifeFlight relies on the generosity of individual donors to sustain our service. 5-Star donors have given $100 or more for 5 consecutive years. We want to extend a special thank you to the donors listed below and honor those families who have supported LifeFlight’s mission with such steadfast dedication.

- Michael R. Baumann, MD
- Barrett W. Brown & Lynne B. Kaplinsky-Brown
- Peter E. Chalke
- John K. Cowperthwaite, Jr.
- William P. DelMonaco
- Ann Donaldson
- Brian & Elizabeth Elowe
- Susan B. H. Foster
- Mr. & Mrs. Allen Goldman
- Paul D. Goodman, MD
- Thomas P. Judge & Susan Groce
- Bernice Kendall
- Norman & Mary Ellen Ledwin
- John H. Longmaid
- David & Elaina Lowell
- Noel C. March
- Matinicus Plantation
- Caroline & Wayne Morong
- Paige Rense Noland
- John C. Parish, Jr. | Salem Foundation, Inc.
- Mr. & Mrs. Keith Patten
- Robert B. Rheault
- Mr. & Mrs. John W. Rosenblum
- Dennis & Gisele Roy
- Mr. & Mrs. Galen D. Todd
- Catawamteak Fund
- of the Maine Community Foundation
- Component Fund
- of the Maine Community Foundation
- Maine Community Foundation
- S. Donald Sussman
- Mr. & Mrs. Daniel Tishman
- John & Daniel Tishman Family Fund, Inc.
- The Wyeth Foundation | Jamie & Phyllis Wyeth
- Mr. & Mrs. Keith Patten
- Robert B. Rheault
- Mr. & Mrs. John W. Rosenblum
- Dennis & Gisele Roy
- Mr. & Mrs. Galen D. Todd
- Catawamteak Fund
- of the Maine Community Foundation
- Component Fund
- of the Maine Community Foundation
- Maine Community Foundation

The following is a list of donors who made a gift of cash or pledge between July 1, 2008 and June 30, 2009. Contributions in this period have been added to past gifts of each donor, placing them in the appropriate cumulative category for the period January 1, 2003 to June 30, 2009. Gifts received after June 30, 2009 will be listed in the 2010 Annual Report. We work diligently to maintain an accurate database and deeply regret any errors or omissions. Please notify the Foundation office at 207-230-7092 of any inaccuracies so that we may set the record straight.

Chairman’s Circle ($100,000+)
- Davis Family Foundation
- Maine Emergency Management Agency

Director’s Circle ($50,000+)
- Anonymous (1)
- The Betterment Fund
- Chichester duPont Foundation

Benefactor ($25,000+)
- Thomas P. Judge & Susan Groce
- Maine Community Foundation
- Salem Foundation, Inc. | John C. Parish, Jr.
- The Seth Sprague Educational & Charitable Foundation
- TD Charitable Foundation

Partner ($10,000+)
- Catawamteak Fund
- of the Maine Community Foundation
- Susan & Thomas Drew
- Fidelity Charitable Gift Fund
- Francis & Serena Hatch
- The Claire H.B. Jonklaas Foundation | Anthony Jonklaas
- John H. Longmaid
- The Martin Foundation | Zachary & Laurel Martin
- Robert C. S. Monks & Bonnie Porta

S. Donald Sussman
- Mr. & Mrs. Daniel Tishman
- John & Daniel Tishman Family Fund, Inc.
- The Wyeth Foundation | Jamie & Phyllis Wyeth

Builder ($5,000+)
- Anonymous (1)
- Foster L. Aborn & Sara Holbrook
- John C. Baker, MD
- Linda L. Bean
- Peter E. Chalke
- Diversified Communications
- Doyle & Nelson Law Offices
- Benjamin & Dianna Emory
- George L. Higgins III, MD
- Norman & Mary Ellen Ledwin
- David Longworth & Ann Hritz
- Noel C. March
- John & Elizabeth May
- Caroline & Wayne Morong
- Port Clyde Lobster
- Pen & Bev Williamson

Patron ($2,500+)
- Anonymous (2)
- Michael R. Baumann, MD & Laura Schwindt, MD
- Alexis Casey & Lisa Mueller
- Michael Cima & Elisabetta Cortesi
- John K. Cowperthwaite, Jr.
- J. Blaise deSibour & Leslie Clapp
- Brian & Elizabeth Elowe
- Mr. & Mrs. Allen Goldman
- Ambassador Alfred Hoffman
- Kevin M. Kendall, MD
- Kiwanis Club of Rockland
- Wendy W. Makins
- Ann S. Montgomery
- Paige Rense Noland
- Brooke & Julia Parish
- Katrina & Francis Parson
- Robert B. Rheault
- Carol Rohl & Gordon Bok
- Mr. & Mrs. John W. Rosenblum
- Sand Dollar Foundation
- Elizabeth J. Smith
- Philip V. R. Tilney
- Town of Cranberry Isles
- Wal-Mart (Falmouth)
- Wal-Mart Super Center (Palmyra)
- Jeremy Wintersteen
- Margo Wintersteen
Supporter ($1,000 +)
Anonymous (4)
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Becton Family Foundation
Harris J. Bixler
George C. Bland & Emogene B. Bland
Brandy Tree Charitable Trust
Joan R. Brewster
Jolene & Gary Brooks
Nancy Campbell
Central Maine Harley Davidson
Daniel & Nancy Coffey
Dr. & Mrs. John B. Corey
Mr. & Mrs. Kennedy Crane, III
Timothy D. Crowley
Ann Donaldson
Component Fund
of the Maine Community Foundation
Robert & Lucy Flight
The Four Lanes Trust
Melinda Hill & Francis A. Russell
Mr. & Mrs. Richard H. Irish
Edward & Anne Johnson
The Max Kagan Family Foundation
Dr. & Mrs. William Lieber
David & Elaina Lowell
Dr. & Mrs. John B. Corey
Mr. & Mrs. Kennedy Crane, III
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Dr. & Mrs. William Lieber
David & Elaina Lowell
John MacDonald, MD
& Suzanne MacDonald
Merrill Merchants Bank
Thomas Moskaliewicz, MD
& Nina Moskaliewicz
Jennifer & David Mumford
E. Anthony & Meredith Newton
Merideth Norris, DO
Mr. & Mrs. Charles Pardoe
Samuel P. Pardoe Foundation
Mr. & Mrs. John W. Payson
Daniel & Polly Pierce
Providence Health System
Ram Island Trust
Mary Jo & Melvin Rines
Mr. & Mrs. Kenneth S. Robbins
Roque Island Gardner Homestead Corp.
Sebascoook Valley Hospital Auxiliary
Dr. Richard Seger & Dr. Rita Seger
J. Thurmond Smithgall
Robert C. Steinmetz & Patricia Ashton
James & Nancy Thibodeau
Tom & Cathy Tinsley
Mary E. Tolman
United Insurance Group
United Way of Eastern Maine
The Valley Foundation
E. Scott & Robin Vogell
Wal-Mart (Brunswick)
Wal-Mart (Farmington)
Wal-Mart (Gorham)
Wal-Mart (Houlton)
Wal-Mart (Lewiston Distribution Center)
Wal-Mart (Lincoln)
Wal-Mart (Mexico)
Wal-Mart (North Conway)
Wal-Mart (Oxford)
Wal-Mart (Rockland)
Wal-Mart (Windham)
Wal-Mart Super Center (Auburn)
Wal-Mart Super Center (Augusta)
Wal-Mart Super Center (Bangor)
Wal-Mart Super Center ( Brewer)
Wal-Mart Super Center (Presque Isle)
Candace Welch
Whitehall Foundation, Inc.
Contributor ($500 +)
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Douglas P. Battin
Mr. & Mrs. Douglas Benjamin
Romeo Bertrand
Bianco’s Catering
Harry & Marie Bissell
Priscilla M. Bowden
Barrett W. Brown
& Lynne B. Kaplinsky-Brown
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Martyn & Gladys Cutler
Mr. & Mrs. Carl F. Danielson
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Mr. & Mrs. Wells B. Dow
Susan B. H. Foster
Mr. & Mrs. Ebenezer Gay
Mr. & Mrs. Thomas T. Gilbert
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William & Gail Hancock
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Evelyn L. Stoddard
Mr. & Mrs. Gerald W. Stone
Amy E. Tan, MD
Betsi J. Taylor
Taylor Insurance & Financial Services, Inc.
E. Gilman & Brooke Tenney
The Dean P. Hodge Trust
Pen Bryn Fund
of the Maine Community Foundation
Mr. & Mrs. Galen D. Todd
Town of Sebago
United Way of North Central Massachusetts
Lisa & John Wallace
Mr. & Mrs. David Webb
Mr. & Mrs. Kenneth E. White
Mr. & Mrs. Albert W. Wilson, Jr.
Donald W. Zarfos, MD
Friend ($250 +)
Arnold Memorial Medical Center
Stephen E. Bachand
Mr. & Mrs. Vernon B. Baker
Mr. & Mrs. David Beaulieu
H. Abigail Bok
Mr. & Mrs. Allan W. Burnham
Jonathan Bush
John Cavaretta
Lynn E. Cheney
Clements Family Charitable Trust
Robert & Beth Clements
Thomas & Kitty Clements
Patricia Colhoun
Tristram & Ruth Colket
John M. Conley
Linda J. Cregole
Julie Cromwell & Robert Jones
Donna & Gary Crook
Mr. & Mrs. John De Turris
Thomas M. Deford
Michael Delahunt, MD
Susan & Mark Derose
Cpt. & Mrs. Bruce Efaiat
Mr. & Mrs. David Erdman
Karen D. Farquhar
Mr. & Mrs. Julian D. Fischer
Mr. & Mrs. Herbert Frazier
Philip M. Freedman
Dr. & Mrs. Robert S. Furman
Christine P. Geier
Betty S. Gerry
Mr. & Mrs. Ward I. Graffam
Dave & Linda Grant
Harry Grimmritz, MD & Martha Soule
Patricia Guido
Roger Harris
Glenn & Laura Hill
Mr. & Mrs. Maynard C. Ingraham, Jr.
Jean & Robert Jacobs
Mr. & Mrs. Randle A. Jones
Carolyn & Duncan Jordan
Dr. & Mrs. Robert C. Jorden
Mr. & Mrs. Brian Kelley
Scott Kemmerer
Kevin & Beth Lamberson
Raymond & Ann Lamberson
Mr. & Mrs. Timothy Lawson
Dr. & Mrs. Barry Levine
Mr. & Mrs. Dennis R. Lundgren
Mary B. Mac Millan
Catie C. Marshall
Kenneth & Cherie Mason
Victoria M. McCain
Mr. & Mrs. Allen Mitchell
Mary Moran, MD
Mr. & Mrs. William Munger
Dr. & Mrs. Herbert Nelsbach
Lawrence G. Oliver, MD
Charles Paine & Deborah Wheelock
Frank & Anne Parker
Mr. & Mrs. Robert V. Peixotto
Mr. & Mrs. James R. Peterman
Redington-Fairview General Hospital
- ED Staff
Peter Robinson
Martha & Edmund Sheppard
Robert & Anita Siegenthaler
Dr. & Mrs. Robert Sneed
Jane O. Staman
Daniel Steller, USMC
Debbie Stewart
Elizabeth & Noel Stookey
Cynthia Sturtevant
Mr. & Mrs. David Testa
Alexander G. Thomson
Mary Tierney
Dr. & Mrs. Tracy N. Tippie
Albret Varney
Mr. & Mrs. Terence Walsh
Dr. Rebecca W. Wambaugh
Dona & Ewing Williams
Clinical Practice Committee

The quality of care given by the LifeFlight crew is overseen by a Clinical Practice Committee (CPC) consisting of specialist physicians from Eastern Maine Medical Center, Central Maine Medical Center and Maine Medical Center, as well as emergency physicians throughout the state. The CPC tracks state-of-the-art clinical care from around the world and meets quarterly to discuss current protocols and new treatments.
Financial Report  LifeFlight of Maine

EXPENSES
- Aviation Operations: 2,829,848
- Donation to The LifeFlight Foundation*: 1,440,384
- Salaries/Benefits: 1,308,944
- Charity Care: 1,011,737
- Aircraft Replacement Fund/Depreciation: 779,141
- Administration/Operations: 712,456
- Insurance (liability, other): 387,847
- Dispatch Center: 356,541

TOTAL: 8,826,898

INCOME
- Patient Care Services: 7,373,982
- Aircraft Fund**: 460,000
- Foundations/Corporations: 691,881
- Interest and Other Income: 44,537

TOTAL: 8,570,399

* This was LifeFlight of Maine's contribution to the start up cost of LifeFlight Foundation from 2003 to 2009.
** Donation from LifeFlight Foundation.

MANAGEMENT COMMITTEE
As of March 2010

Peter Chalke  CHAIR
President and CEO
Central Maine Healthcare Corporation
Lewiston, ME

Michelle Hood  VICE CHAIR
President and CEO
Eastern Maine Healthcare Systems
Brewer, ME

John C. May  TREASURER
President and CEO
Sebasticook Valley Hospital
Pittsfield, ME

Norman Dinerman, MD  MEDICAL DIRECTOR
Medical Director, LifeFlight of Maine
Medical Director, Critical Care Transport Medicine
Medical Director, Access Management System
Eastern Maine Medical Center
Bangor, ME

Larry O. Hopperstead
Chief Medical Officer
Central Maine Healthcare Corporation
Lewiston, ME

Charles T. Orne
Executive Vice President and CFO
Central Maine Healthcare Corporation
Lewiston, ME

AWARDS

2009 Fully Re-Accredited
Commission on Accreditation of Medical Transport Systems

2008 Program of the Year
Association of Air Medical Services

2007 National Award for Excellence in Community Service
Aviation Infrastructure Project
Association of Air Medical Services

2007 Transport Mechanic of the Year
Awarded to Wendell Stadig
Association of Air Medical Services

2006 Fully Re-Accredited
Commission on Accreditation of Medical Transport Systems

2003 Jim Charlson National Award for Contributions to Air Medical Safety

2003 Fully Accredited
Commission on Accreditation of Medical Transport Systems
## Financial Report

### Board of Trustees

**Elaine L. Clark, Esq.**, CHAIR  
Executive Director of Facilities,  
Real Estate and Planning  
University of Maine  
Orono, ME and Chebeague Island, ME

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Director of Public Safety  
University of Maine  
Hampden, ME

**Robert E. Flight**  
SECRETARY  
Ram Island Group, LLC  
Cape Elizabeth, ME

**David Hartley, PhD, MHA**  
TREASURER  
Muskie School of Public Service  
University of Southern Maine  
Portland, ME

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President  
Northern Maine Community College  
Presque Isle, ME

**Peter Goth, MD, FACEP**  
Critical Care Training Institute  
Springtide  
Bremen, ME

**James A. Harnar**  
Executive Director  
The Daniel Hanley Center for Health Leadership  
Portland, ME

**George L. Higgins III, MD, FACEP**  
Director of Research  
Department of Emergency Medicine  
Maine Medical Center  
Portland, ME and Peaks Island, ME

**William A. Lieber, MD**  
Retired Physician  
Lyme, CT and Vinalhaven, ME

**Kevin K. McGinnis, EMT-P**  
National EMS Consultant  
Hallowell, ME

**John C. Parish, Jr., EMT-B**  
Retired Insurance Executive  
Castine, ME

**William P. Stengel, EMT-I**  
President  
CFM Holdings, LLC  
Brunswick, ME

**James A. Thibodeau**  
Retired Insurance Executive  
Fort Kent, ME

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### Income

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td>Aviation Infrastructure</td>
<td>878,991</td>
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<tr>
<td>Aircraft Fund*</td>
<td>460,000</td>
</tr>
<tr>
<td>Foundations/Corporations</td>
<td>297,657</td>
</tr>
<tr>
<td>LifeFlight of Maine</td>
<td>219,514</td>
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<tr>
<td>Individuals/Trustees</td>
<td>152,847</td>
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<tr>
<td>Hospitals</td>
<td>40,500</td>
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<tr>
<td>Other</td>
<td>36,698</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>$2,086,207</strong></td>
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</table>

*8% of all unrestricted income goes to operations.

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### Expenses

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
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<tbody>
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<td>Aviation Infrastructure</td>
<td>1,095,871</td>
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<tr>
<td>Aircraft Fund*</td>
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<tr>
<td>Fundraising</td>
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<tr>
<td>Operations/Outreach</td>
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<td>Medical Equipment</td>
<td>75,842</td>
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<td>Education</td>
<td>70,906</td>
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<tr>
<td><strong>TOTAL</strong></td>
<td><strong>$2,122,710</strong></td>
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</table>

*Carried forward from FY08.
**LIFEFLIGHT FOUNDATION**

This Annual Report is a publication of The LifeFlight Foundation, which provides fundraising and public relations support to LifeFlight of Maine, the state's only medical helicopter service.

The LifeFlight Foundation is a nonprofit, charity organization under Section 501(c)(3) of the Internal Revenue Service Tax Code. It is governed by an elected board of trustees who represent medical, business, legal and educational fields throughout the state. All donations to the Foundation are tax deductible. LifeFlight also aids the development, training and funding of Maine's major air medical needs, such as trauma training statewide, construction of hospital helipads, and installation of weather reporting, navigational and communications systems across the state.

The Foundation's office is located in the Town of Camden at 13 Main Street on the 2nd floor. We welcome visitors anytime.

**LIFEFLIGHT OF MAINE**

LifeFlight of Maine is a nonprofit statewide critical care medical helicopter service jointly owned by Eastern Maine Healthcare Systems and Central Maine Healthcare Corporation. LifeFlight's two helicopters, based at Eastern Maine Medical Center in Bangor and Central Maine Medical Center in Lewiston, cover the entire state and offshore islands. LifeFlight complements and supports the work of local EMS and hospital personnel in caring for the critically ill or injured.

LifeFlight is fully accredited by the Commission on Accreditation of Medical Transport Systems.