LIFELIGHT family ALBUM

Helicopter visit!

Driving the gator

Family board game fun

Lovin’ the munchkin

Another birthday??
The LifeFlight of Maine Healthcare Family is proud to be a partner of LifeFlight—a unique healthcare provider, touching every corner of Maine. LifeFlight is a complex endeavor and, like Maine’s hospitals, the service operates 24 hours a day, 365 days a year. While media stories highlight LifeFlight at accident scenes, more than 80% of LifeFlight patients are transported from one hospital to another.

At a moment’s notice, the LifeFlight crew joins together with physicians, nurses and care teams in Maine’s emergency departments and intensive care units, effectively becoming part of that hospital and the communities they serve.

Lifepads are quite literally the doors to our hospitals. Minutes matter for critically ill and injured patients. Creating a seamless continuum of care from the first moment of injury until arrival in one of our major trauma and specialist centers is essential to achieve good outcomes for patients.

We are proud that our teams, overseen by LifeFlight’s medical directors and clinical practice committee physicians (see page 20), provide a system of high-quality care joining all of Maine’s hospitals.

In 2011, LifeFlight was fully re-accredited by the Commission for the Accreditation of Medical Transport Systems (CAMTS) with special commendations for medical oversight, quality and, most importantly, patient safety. We were pleased the Commission acknowledged that LifeFlight’s “activities nationally drive policy and industry conversations regarding safety and quality.”

While we are in an enormously challenging time in healthcare, the need for LifeFlight’s services continues to grow. LifeFlight sees patients of every age and medical condition (see page 18) and the complexity of the patients we care for continues to increase. Each year, we add new therapies and additional medical equipment like portable laboratories, cardiac balloon pumps and special transport isolettes for newborns.

In 2011, on average, a LifeFlight team was called upon every six hours for a patient needing critical care. Those transports required LifeFlight’s helicopters to fly the equivalent of 7 1/2 times around the earth. This, in the year ahead, with your support of the LifeFlight Foundation, we are working to add a fixed wing aircraft which will better enable all weather and long distance operations for hospital to hospital transports. Your support helps assure that, at a moment’s notice, LifeFlight will be there for every family in Maine.
Guide family holds fundraiser after one of their own is seriously injured

Whitewater guide Kelsey Klibansky was in a serious car accident while on her way to an after-hours rafting trip with fellow guides. Thanks to LifeFlight and Maine's trauma system, she survived the crash and has overcome some difficult challenges. Since the accident, we have shared many experiences and made many memories.

Kelsey and her family were grateful for the care she received, and decided to hold a fundraiser to support some of the people who helped save her life. They teamed up with a local rafting company to host a benefit supper and auction, donating all of the proceeds to LifeFlight. They also spread the word within the rafting community which resulted in more donations from other fundraising events.

For more ideas on holding a fundraising event in your community, contact the Foundation at 207-230-7092 or info@lifeflightmaine.org.

Thankful for the chance to make more memories

More than 12 years ago my son, Dan, was in a serious motorcycle accident. Thanks to LifeFlight and Maine’s trauma system, he survived the crash and has overcome some difficult challenges. Since the accident, we have shared many experiences and made many memories.

Dan married his beautiful wife, Kelly, and they have four amazing children, Trae, Abbi, Isabelle and Deacon. We’ve spent many hours teaching the kids how to ski and snowboard, and attended countless t-ball and basketball games, music recitals and karate tournaments. Dan is always there on the sidelines, offering lots of support, encouragement and advice.

We’ve always been outdoor enthusiasts and have tried to instill in the kids by taking them apple picking and kayaking. Many an afternoon has been spent swinging and making sandcastles in the backyard.

A couple of years ago, we made the big family trip to Disney World. The kids were in awe of everything from their first airplane trip to meeting Mickey and Cinderella for the first time.

Dan loves to take everyone to the family camp at Aziscoos Lake where he teaches them fishing and takes them snowmobiling in Maine’s wilderness.

After the accident, Dan married his beautiful wife, Kelly, and together they are raising my four amazing grandchildren. Each year that passes confirms the importance of LifeFlight’s service.

To say that we are able to have a full family life experience after Dan’s harrowing accident is an understatement. Over the years, I have told many people that without LifeFlight my son would not have survived.

Dan and his family continue to enlighten my life. Each year that passes confirms how important LifeFlight's service is to all of us who live in Maine. I am eternally grateful to LifeFlight for the chance to create these memories, and all the memories yet to come.

— Lynne Maxfield-Cole, Harrison

Guide family holds fundraiser after one of their own is seriously injured

More than 12 years ago my son, Dan, was in a serious motorcycle accident. Thanks to LifeFlight and Maine’s trauma system, he survived the crash and has overcome some difficult challenges. Since the accident, we have shared many experiences and made many memories.
Families of LifeFlight patients express appreciation in many different ways, from thank you notes and emails to donations and community events. After Melanie Lajoie’s car accident in Windsor, her friends, family and church community rallied around her with an outpouring of caring and support. Her sister created a Facebook page that was flooded with well wishes for weeks after the accident. The family used it not only to provide updates on Melanie’s recovery, but to make announcements about church fundraisers and encourage people to participate in LifeFlight’s annual golf tournament.

Melanie’s husband, Greg, remembers the experience with mixed emotions, “For a while, every day was filled with stress and anxiety, but the community support helped to focus our energy on Melanie’s recovery. The events and fundraisers also helped friends and family feel like they were really making a difference, both for Melanie and for other critically injured patients.”

At the scene, Sarah was unconscious and trapped in her vehicle with multiple injuries, including chest trauma, serious bone fractures and a head injury. Rescuers worked for 20 minutes to extricate her from the car. When the flight crew arrived, they quickly medicated Sarah in order to place a breathing tube, and also gave her blood. She was then taken to Central Maine Medical Center, where she remained in a medically-induced coma for nearly 10 days. She spent six more weeks recovering in the hospital before being discharged.

For the next year, Sarah battled lingering problems like achy bones, fatigue and some minor memory problems. She started class again, continuing her studies to become a teacher, and worked on regaining her strength. But her accident left an indelible mark on her life. Impressed by the care she received throughout her ordeal, Sarah felt moved to find a career that focused on caring for people. After some soul searching, she decided to change her major to community health and is hoping to become a physician’s assistant.

“I always wanted to work with and help people, so I shifted my dream job from a classroom to a clinic,” explains Sarah. “I look forward to doing what I can to improve lives.”

She started down the wellness path last year when she and her family opened a new business in Fairfield. Anytime Fitness is a 24-hour gym and fitness center that has become a family affair for Sarah, her parents, and her sister and brother-in-law. Not only does the whole family get involved in running the business, they also train for and compete in endurance fundraising events like the Trek Across Maine for lung health and the Tough Mudder race to benefit the Wounded Warrior Project.

A few years ago, it was hard for Sarah to imagine the day she would be able to ride her bike for nearly 200 miles in three days, or scramble over 12 foot walls and crawl through mud pits, but with her family’s support, that’s just what she’s doing.

Friends and family make a difference
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## FY 2011 TRANSPORTS BY TOWN

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## Benefit to the Community

In emergency medicine, time is the overwhelming determining factor in a patient's survival. So when the scene of an accident is in a remote location, it presents an extra challenge to local paramedics. In an effort to improve response time for scene calls involving remote snowmobile, ATV and recreational accidents, LifeFlight works with state and local agencies and clubs to establish landing zones along Maine's extensive trail system. Some of the groups which received training in FY 2011 on how to set up a landing zone included:

- Norway Trackers (Norway)
- Somerset County User Group (The Forks)
- Maine Snowmobile Association Meeting (Naples)
- Maine Search & Rescue (Bangor)
- Rockabema Snow Rangers (Patten)
- Master Logger Program (Bangor)
- Eustis Region Planning & Ride (Eustis)
- Roxbury/Andover ATV Mock Crash and Training (Roxbury)

*In FY 2011, this volunteer project identified **nearly 50 landing zones** in isolated and rural areas. If you would like more information on the project, contact the Foundation at 207-230-7092. You can also visit [www.lifeflightmaine.org](http://www.lifeflightmaine.org) to download an informational brochure or register a new landing zone.*
Since it began in 1998, LifeFlight of Maine has provided essential emergency care to more than 13,000 patients in Maine, regardless of their insurance or financial status. More than 30% of our patients did not have insurance in FY11, and unpaid bills from uninsured and underinsured patients totaled more than $1.1 million.

LifeFlight has established and expanded the network of aviation infrastructure in Maine over the last several years, including hospital and community helipads, automated weather observing stations (AWOS) and helicopter GPS approaches. Today, this system is used as a national model for safe and effective air ambulance services. Staff at both the LifeFlight Foundation and LifeFlight of Maine administer funds from the 2003 and 2009 transportation bonds, which help towns and hospitals build helipads, install new AWOS, and develop helicopter GPS approaches.

**AVIATION INFRASTRUCTURE**

- Automated Weather Observing Stations (AWOS)
  - Belfast Municipal Airport
  - Carrabassett Airport
  - Franklin Memorial Hospital
  - Kingsfield Airport
  - Northern Maine Medical Center
  - Princeton Airport
  - Rumford Airport
  - Vinalhaven Airport

- Helicopter GPS Approaches
  - Bass Harbor
  - Bingham | Gaddabout Gaddis Airstrip
  - Blue Hill
  - Boothbay | St. Andrews Hospital
  - Damariscotta | Miles Memorial Hospital
  - Islesboro
  - Kokadjo
  - Machias | Down East Community Hospital
  - Matinicus Island
  - Monhegan Island
  - North Haven
  - Phillips
  - Southwest Harbor
  - York

**HUMAN PATIENT SIMULATOR**

The LifeFlight Foundation coordinates and supports the mobile Human Patient Simulator (HPS) program, a customizable, hands-on training experience using advanced computerized manikins. In FY2011, LifeFlight added a new wireless manikin, providing a much more flexible training option for hospitals and EMS agencies. The new manikin can be used in hospital rooms, in the back of a local ambulance or set up on the side of the road at a mock accident scene.

The HPS visited 23 facilities in FY11, bringing advanced medical training to 179 physicians, nurses, paramedics and emergency medical technicians. For more information on any of LifeFlight’s training courses, call the Foundation at 207-230-7092.

**EDUCATIONAL OUTREACH**

LifeFlight crew members provide ground safety courses to local rescue agencies on how to establish a landing zone and how to interact safely with the aircraft and flight crew. In FY11, LifeFlight provided 35 ground safety courses from Cranberry Island to Greenbush, Harrison to Unity. In addition to the EMS professionals at the scene, dispatchers also receive LifeFlight training. In FY11, LifeFlight provided 9 communications courses to municipal, county and state dispatchers. Crew members and medical directors also provide critical care education, including training on traumatic brain injuries and certain types of cardiac trauma. LifeFlight offered 6 trauma training sessions in FY11.

**CHARITY CARE**

Since it began in 1998, LifeFlight of Maine has provided essential emergency care to more than 13,000 patients in Maine, regardless of their insurance or financial status. More than 30% of our patients did not have insurance in FY11, and unpaid bills from uninsured and underinsured patients totaled more than $1.1 million.
Stories of family support inspire fundraising efforts

Although Maine is large geographically, we are small in numbers, with only a few degrees of separation from a patient and family who have benefited from LifeFlight. As you can see from the map on page 8, LifeFlight touches every community and, in many ways, each and every one of us in Maine.

As an emergency physician at Maine Medical Center, I see first-hand the impact of LifeFlight’s critical care teams. I was born and raised in Bass Harbor and now have a home on Peaks Island, so I’m familiar with our state’s rural and remote nature. I understand well how important LifeFlight is to every community and corner of Maine.

In this year’s annual report we celebrate families who are finding ways to make sure that LifeFlight is there for everyone in Maine. Over the last several months, family-owned businesses have reached out to their communities, family members have joined forces to leverage gifts, and families have come together to leave a legacy of caring. Their faces and stories inspire the LifeFlight Foundation’s work.

In the past year, the Foundation has raised funds for specialized isolettes for newborns, led by gifts from Walmart stores across Maine and the Walmart Foundation. With support from multiple foundations, we are presenting 10 conferences across the state focusing on improving care for critically ill and injured children in our rural hospitals and communities. The Foundation has successfully raised money to purchase new critical care patient monitors and we are starting a new project to fund cardiac heart pumps. In a unique private-public partnership with the Legislature, the people of Maine and the Maine Department of Transportation, the Foundation has installed new weather and instrument navigation systems which will improve aviation safety and reliability. Our current major project is to fund a new fixed-wing aircraft to extend LifeFlight’s reach.

The promise of 9-1-1 is profound, to be there when needed, no matter the season; no matter the weather, no matter the time of day. Many hands working together make even the most difficult of lifts possible. We rely on the entire emergency care system to keep this promise, from the 9-1-1 dispatchers and EMS agencies, to our hospital emergency departments and trauma and specialty centers.

As with the families who have shared their stories in this report, we want to know that LifeFlight will be there for us, if we ever need it. But as much as we rely on the EMS system and LifeFlight, they rely on our support. With deep appreciation we thank all of our donors — hospitals, Maine’s medical and business communities, service organizations and, most importantly, individual and family gifts. Your donations make sure LifeFlight will be there for your family, if and when you need it most.

George L. Higgins

George ‘Bud’ Higgins, MD
Interim Board Chair, The LifeFlight Foundation

A pivotal moment leads to a selfless decision

With 350 year-round residents on North Haven, it’s not uncommon to feel related to your neighbor — everyone in some way is a part of the family. This feeling of family and togetherness is even more noticeable in a time of need.

One late summer day, five teenagers were driving around the island enjoying their last hours of freedom before their nights were eaten with homework and sporting events. At around 10 pm, their car hit a bump, were airborn, slammed into a tree and rolled down an embankment. April Brown was sitting in the middle of the car’s backseat. When the car stopped moving, and the wits were regained, they climbed out of the car. Eventually a call for the ambulance was made.

“The accident was on the crest of the hill, but there were so many cars, fire trucks, EMS and community members trying to help, their neighbors, I had to park at the bottom of the hill,” said John Dette, NH EMS assistant crew chief. “It was a very chaotic scene with five patients in various levels of disrepair. For North Haven, this constituted a mass casualty, so we quickly tagged the patients and started calling for resources.”

The need to transport patients to the hospital on the mainland is one of the biggest obstacles the EMS crew has to overcome on an island. Generally the ambulance will transport a patient by way of a 75-minute ferry ride, or call Penobscot Island Air for quicker transport in a small airplane. In critical situations, the decision to contact LifeFlight is made. In this case, it was determined that the limited amount of trained personnel, length of ferry boat transport, and number of patients required assistance from both Penobscot Air and LifeFlight. April, who suffered from several compression fractures in her spine, a concussion, broken foot and nose, was evacuated first via LifeFlight. Three others with lesser injuries were flown to the closest hospital on the mainland via airplane.

April doesn’t recall the mayhem around her that night. Thanks to the care and transport she received from the EMS crew and LifeFlight, April was soon back to participating in normal high school activities. After earning a degree in Rehab Services at the University of Maine at Farmington, she returned to her home on the island. She works with her dad lobster fishing, edits the monthly newsletter and volunteers for the island ambulance service. Having been a patient herself offers a unique perspective when responding to emergencies.

“To this day, I reflect back on my accident and how effective the NH EMS and LifeFlight crews were,” said April, now NH EMS crew chief. “It was a pivotal moment in my life. Not only did I realize that I wasn’t invincible, but I also learned how carefully orchestrated an EMS call needs to be to make it run smoothly. When LifeFlight comes out, I know that the patient will receive the same top-notch care as I did after my accident. Knowing they are just a call away in our most critical situation when time is our worst enemy is both reassuring and a relief. I know my patient will receive the same top-notch care as I did after my accident.

“I was a pivotal moment in my life. I realized I wasn’t invincible and that I wanted to help people.”

North Haven EMS Crew Chief April Brown
Inland Hospital / Waterville

Maine hospitals provide critical support

Nearly all of Maine’s 36 hospitals have pledged their financial support to LifeFlight of Maine’s mission. To date, hospitals have donated $2.2 million toward the aircraft.

- **$500,000 +**
  - Central Maine Medical Center
  - Eastern Maine Medical Center
- **$250,000 +**
  - Maine Medical Center
- **$100,000 +**
  - The Aroostook Medical Center
  - MaineGeneral Health
  - Penobscot Bay Medical Center
- **$50,000 +**
  - Blue Hill Memorial Hospital
  - Bridgton Hospital
  - Calais Regional Hospital
  - Charles A. Dean Memorial Hospital
  - Down East Community Hospital
  - Franklin Memorial Hospital
  - Goodall Hospital
  - Houlton Regional Hospital
  - Inland Hospital
  - Maine Coast Memorial Hospital
  - Mayo Regional Hospital
  - Mid Coast Hospital
  - Miles Memorial Hospital
  - Millinocket Regional Hospital
  - Mount Desert Island Hospital
  - Northern Maine Medical Center
  - Parkview Adventist Medical Center
  - Penobscot Valley Hospital
  - Redington-Fairview General Hospital
  - Rumford Hospital
  - Sebasticook Valley Hospital
  - Southern Maine Medical Center
  - St. Andrews Hospital
  - Stephens Memorial Hospital
  - Waldo County General Hospital
  - York Hospital
  - St. Mary’s Regional Medical Center

5-STAR DONORS

LifeFlight relies on the generosity of individual donors to sustain our service. 5-Star donors have given $100 or more for 5 consecutive years. We want to extend a special thank you to the donors listed below and honor those families who have supported LifeFlight’s mission with such steadfast dedication.

- Anonymous (3)
- Foster L. Abom & Sara Holbrook
- John Baker, MD
- Berry, Dunn, Michiel & Parker CPA
- Norman M. Dinerman, MD & Sandra K. Spiller
- Anonymous (2)
- Catamountak Fund of the Maine Community Foundation
- Charles Cawley
- Richard & Claire Irish
- Mr. & Mrs. John R. Hebble
- Ken & Linda Hews
- Richard & Clare Irish
- Virginia James
- Thomas P. Judge & Susan Groce
- Bernice Kendall
- Kevin M. Kendall, MD
- Norman & Mary Ellen Ledwen
- John H. Longmaid
- David L. Longworth & Ann J. Hitz
- David & Elaina Lowell
- Wendy W. Makins
- John L. McNane
- Caroline & Wayne Morang
- Mark T. Munger & Katherine L. Boume
- Dr. & Mrs. Herbert Nebbach
- Mr. & Mrs. Thomas A. Payne
- James & Cathryn Peterman
- Carol Rohr & Gordon Bok
- Mr. & Mrs. John W. Rosenblum
- Salem Foundation (John C. Parish, Jr.
- TD Charitable Foundation

Chairman’s Circle ($100,000 +)
- Anonymous (1)
- The Betterment Fund
- Davis Family Foundation

Director’s Circle ($50,000 +)
- The Seth Sprague Educational & Charitable Foundation
- Wal-Mart Foundation

Benefactor ($25,000 +)
- Agusta Aerospace Corporation
- Thomas P. Judge & Susan Groce
- John H. Longmaid
- Maine Community Foundation
- Carmella Cogswell Ross Foundation, Inc.
- Salem Foundation (John C. Parish, Jr.
- TD Charitable Foundation

Partner ($10,000 +)
- Foster L. Abom & Sara Holbrook
- John Baker, MD
- Berry, Dunn, Michiel & Parker CPA
- Catamountak Fund of the Maine Community Foundation
- Charles Cawley
- Samuel L. Cohen Foundation
- Norman M. Dinerman, MD & Sandra K. Spiller
- Diversified Communications
- Margo Wintersteen
- Susan L. Drew
- TD Charitable Gift Fund

Fidelity Charitable Gift Fund
- The Martin Foundation
- Zachary & Laurel Martin

Our Donors

The following is a list of donors who made a gift of cash or pledge between July 1, 2010 and June 30, 2011. Contributions in this period have been added to prior gifts of each donor, placing them in the appropriate cumulative category for the period January 1, 2003 to June 30, 2011. Gifts received after June 30, 2011 will be listed in the 2012 Annual Report. We work diligently to maintain an accurate database and deeply regret any errors or omissions. Please notify the Foundation office at 207-200-7002 of any inaccuracies so that we may set the record straight.

Kevin M. Kendall, MD
- Kiwanis Club of Rockland
- William A. Lieber, MD & Carolyn Lieber
- Lovelis Guildford Hardware
- Terry Lovell
- Millinocket Regional Hospital
- Agusta Aerospace Corporation
- Williams Real Estate
- Wal-Mart Foundation
- The Seth Sprague Memorial Foundation
- Philip V. R. Tilney
- United Way of Aroostook County
- Wal-Mart (Lincoln)
- Wal-Mart (Oxford)
- Wal-Mart (Windham)
- Wal-Mart Super Center (Augusta)
- H. Francis & Christine Waring
- Cardiace Welch
- Jeremy Wintersteen

Robert E. Flight
- George L. Higgins II, MD & Cheryl Higgins
- Ambassador & Mrs. Alfred Hoffman, Jr.
- Norman & Mary Ellen Ledwen
- David L. Longworth & Ann J. Hitz
- Maritime Energy
- Susan Ware Page
- Elizabeth J. Smith
- Tom & Katherine Tinsley
- Town of Cranberry Isles
- United Insurance Group
- Wal-Mart (Falmouth)
- Wal-Mart Super Center (Palmyra)
- Pen & Bev Williamson

Patron ($2,500 +)
- Anonymous (2)
- Affiliated Healthcare Systems
- Bangor Savings Bank
- Mr. & Mrs. Harris J. Bixler
- The Capital Group Companies, Inc.
- Elaine C. Clark
- TD Charitable Foundation

Martin Foundation
- Zachary & Laurel Martin
- Caroline & Wayne Morang
- William P. Stenger

Trowbridge Foundation
- John Hancock Financial Services, Inc.

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- Cardiace Welch
- Jeremy Wintersteen
Supporter ($1,000 +)
Anonymous 8
Gordon & Lucy Ambach
Bank of America United Way Campaign
Daggett & Ellyn Benjamin
Andre Bishop & Peter Manning
Priscilla M. Bowden
Brandy Tree Charitable Trust
Mr. & Mrs. John H. Buck
Central Maine Harley Davidson
Daniel & Nancy Coffey
Patricia Coughlin
Trainor-Collett, Jr. & Ruth Collett
Kennedy Crane III & Susan Crane
Timothy & Mary Crowley
Brad Cushing
Lyman & Diana Durbano
Community Fund of the Maine Community Foundation
Erin Flanagan
Suzy & K. Foster
Mr. & Mrs. Ebenree Gay
Dr. Jacob Gerritsen & Dr. Terry Gerritsen
Paul D. Goodman, MD
Mrs. Nancy Goy
Gerate-Houston Community Foundation
James A. Hanse & Kathleen McKean
David Hartley, PhD, MA
Mr. & Mrs. John H. Hebble
Ken & Linda Hews
Robert J. Høegsten & Anita S. Sperti
Orson P. Jackson, Jr.
Mr. & Mrs. Richard Jackson, Jr.
Edward & Anne Johnson
Kivoson Council - Oregon 2
Todd & Kim Kibarisky
Lucinda Lang
David & Elaine Lowder
John MacDonald, MD & Suzanne-MacDonald Jane MacBree
David & Elisa Macdonald
Richard & Mindy Manhertz
Mr. & Mrs. Hugh Martin
Victoria M. McCan
Kevin & S.J. McGowan
Mark Muller
Mark T. Munger & Kathleen L. Bourne
Nurse Anesthetist of Maine, PLLC
Owl Hill Transportation Museum
Michael Palmbo, D.O. & Susan Palmbo, RN
Daniel & Janet Pierce
The Raul Foundation, Inc. J. J. Atkinson &
Cynthia Boyer
Mr. & Mrs. Stuart Ray
Mr. & Mrs. Kenneth S. Robbans
Rudolph Steel, Inc. (Bill & Jill Glover
Rogers Island Gardner Homestead Corp.
Francis A. Russell & Melinda Hill
Sacoo Foundation
Susan O. Shaw & Cynthia Studov
Robert V. Shoatell
Mr. & Mrs. James P. Smith, Jr.
Joseph & Linda Smith
Robert C. Steinitz & Patricia Ashton
John & Katherine Stobley
Michael & Vanessa Stubbs
Betty J. Taylor
The Forks Area Chamber of Commerce
Pen Bay Fund of the Maine Community Foundation
Mr. & Mrs. Galem O. Todd
Town of Sebasco
The US Charitable Gift Trust
E. Scott & Robin Vogel
Walt-Mart (Farmington)
Walt-Mare (Houlton)
Walt-Mare (Waterville)
Walt-Mare Super Center (Augusta)
Mr. & Mrs. Albert W. Wilson, Jr.
Mr. & Mrs. John D. Wilson
Contributor ($500+)
Anonymous (9)
Mr. & Mrs. Philip D. Allen
Mr. & Mrs. William Axing
Mrs. Douglas Auchindoss
Larry Barker
Helen S. Bentes
Galen Brewer
William & Marianne Buchanan
John Cavettura
Constance M. Clark
Clifford Cohen
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Marvin & Gay Cuyler
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Mr. & Mrs. John W. Delmonaco
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Mr. & Mrs. Robert E. Balco
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Mr. & Mrs. Thomas A. Payne
Dr. Paul Pelker
James & Catherine Pennyman
Jim Pielco & Co.
Bill Pekelman
David & Carolene Purnell
Tina & Joe Pyne Family Fund
Guy Raymond, MD & Nancy Raymond
Elizabeth S. Roberts
Marc V. Schmir
Mr. & Mrs. Clyde Shorey
Robert & Linda Sokolowski
Dr. & Mrs. Robert J. Spertus
Phyllis T. Stookey
Mr. & Mrs. James C. Stookey
Mr. & Mrs. Robert E. Stookey
Dr. & Mrs. Robert F. Stookey
Jean W Gardner
Betty S. Gentry
Dr. & Mrs. Peter Guerra
Dave & Linda Grant
Charles & Nancy Hatfield
Katharine M. Helas
Berna I. Horovitz
Dr. & Mrs. Robert S. Furman
Karen & Amy King
Theodore C. Johnson & Patricia Lundholm
Harry Kasman, Jr. & Erena Kasman
Koos & Amy King
Sarah W. Zarfos, MD
Mr. & Mrs. David Zawitz
Friend ($250+)
Anonymous (5)
Thomas Amory
Mark & Jennifer Bradbury
Shirley W. Bradbury
Mr. & Mrs. Alan W. Brumitt
Mrs. Francis Burr
Josephine B. Bush
Mr. & Mrs. Andrew Cabot
Hammer & Gemsbeek Chisholm
Gerald & Tessa Clifford
Mark & Elizabeth Cluitt
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Julie Cornwell & Robert Jones
Bruce R. Cunningham
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Sarah W. Zarfos, MD
Mr. & Mrs. David Zawitz
BUSINESSES AND CORPORATIONS

Affiliated Healthcare Systems
Aqua Scotia Agricultural Coop
Bangor Savings Bank
Bar Mills (Eagle Way)
Brinstone Management, Inc.
Central Maine Harley-Davidson
Diversified Communications
Eaton Peabody
Ennis Law, PA
Fitch & Associates, LLC
Franklin Printing
FryerFighter
Graffam Brothers Seafood Market
J & S Oil Co., Inc.
J.S. McCarthy Company, Inc.
Kalis Club of Rockland
Lady & Sons Peachtree
Maine Sport Outfitters
MCA Charitable Appeal
Oatway
Polsky Inc.
Portland
Pyramid
R. George & Mary Keegan
Randall’s Men’s Wear
Roanoke
Rockwood Volunteer Fire Department
Saint Anselm University
Sunsphere, Inc.
Swan’s Island Seafoods
Three Rivers Charities
Town of Rockport
Town of Yarmouth
United Way of York County
United Insurance Group
Walmart (Farmington)
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**More Donors**

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**Clinical Practice Committee**

The quality of care given by the LifeFlight crew is overseen by a Clinical Practice Committee (CPC) consisting of specialist physicians from Eastern Maine Medical Center, Central Maine Medical Center and Maine Medical Center, as well as emergency physicians throughout the state. The CPC tracks state-of-the-art clinical care from around the world and meets quarterly to discuss current protocols and new treatments.

<table>
<thead>
<tr>
<th>Name</th>
<th>Institution</th>
<th>Position</th>
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<tr>
<td>Paul M. Neuhauser</td>
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</tr>
</tbody>
</table>
**Income**

- **Patient Care Services** 7,934,683
- **Aircraft Fund** 825,967
- **Interest and Other Income** 398,340
- **Total** $9,158,990

---

**Expenditures**

- **Aviation Operations** 3,103,536
- **Salaries/Benefits** 1,536,761
- **Charity Care** 876,404
- **Administration/Operations** 855,558
- **Aircraft Replacement Fund/Depreciation** 621,794
- **Dispatch Center** 472,041
- **Insurance (liability, other)** 347,563
- **Total** $7,813,657

---

**Awards**

- **2011 Program Director of the Year**
  - Thomas P. Judge, CCT-P
  - Association of Air Medical Services

- **2011 Full Re-Accreditation**
  - Commission on Accreditation of Medical Transport Systems

- **2008 Program of the Year**
  - Association of Air Medical Services

- **2007 National Award for Excellence in Community Service**
  - Aviation Infrastructure Project
  - Association of Air Medical Services

- **2007 Transport Mechanic of the Year**
  - Awarded to Wendell Stadig
  - Association of Air Medical Services

- **2006 Re-Accreditated**
  - Commission on Accreditation of Medical Transport Systems

- **2003 Jim Charleston National Award for Contributions to Air Medical Safety**

- **2003 Accredited**
  - Commission on Accreditation of Medical Transport Systems

---

**Expenditures**

- **Aviation Infrastructure and Equipment** 421,360
- **Aircraft Fund** 480,000
- **Fundraising** 250,623
- **Operations/Outreach** 182,644
- **Education** 53,642
- **Total** $1,388,269

---

**Income**

- **Aviation Infrastructure 722,046**
- **Hospitals 303,000**
- **Foundations/Corporations 281,450**
- **LifeFlight of Maine 146,457**
- **Individuals/Trustees 146,457**
- **Education/Other 30,660**
- **Total $1,734,236**

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**Expenses**

- **Aviation Infrastructure and Equipment** 421,360
- **Aircraft Fund** 480,000
- **Fundraising** 250,623
- **Operations/Outreach** 182,644
- **Education** 53,642
- **Total** $1,388,269

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**Management Committee**

- Peter Chalke, CHAIR
  - President and CEO
  - Central Maine Healthcare Corporation
  - Lewiston, ME

- Michelle Hood, VICE CHAIR
  - President and CEO
  - Eastern Maine Healthcare Systems
  - Brewer, ME

- Miles Theeman, TREASURER
  - President and CEO
  - Affiliated Healthcare Services
  - Bangor, ME

- Norman Dinerman, MD, MEDICAL DIRECTOR
  - Medical Director, LifeFlight of Maine
  - Medical Director, Critical Care Transport Medicine
  - Eastern Maine Medical Center
  - Bangor, ME

- Matthew Cox, Chief Financial Officer
  - Central Maine Healthcare Corporation
  - Lewiston, ME

- Larry O. Hopperstead, MD
  - Trauma Surgeon
  - Rumford Hospital
  - Lewiston, ME

---

**Board of Trustees**

- George L. Higgins III, MD, FACEP
  - INTERIM CHAIR
  - Director of Research, Maine Medical Center
  - Portland, ME

- Robert Flight, SECRETARY
  - Ram Island Group, LLC
  - Cape Elizabeth, ME

- Timothy D. Crowley, TREASURER
  - President, Northern Maine Community College
  - Presque Isle, ME

- Elaine Clark
  - Vice President for Real Estate and Planning
  - Connecticut State Colleges and Universities
  - Hartford, CT

- Alistair Bates
  - President, Northern Maine Community College
  - Presque Isle, ME

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**Financial Report**

- **Income**
  - **Patient Care Services** 7,934,683
  - **Aircraft Fund** 825,967
  - **Interest and Other Income** 398,340
  - **Total** $9,158,990

- **Expenditures**
  - **Aviation Operations** 3,103,536
  - **Salaries/Benefits** 1,536,761
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  - **Administration/Operations** 855,558
  - **Aircraft Replacement Fund/Depreciation** 621,794
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  - **Insurance (liability, other)** 347,563
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- **Operations/Outreach** 182,644
- **Education** 53,642
- **Total $1,388,269**

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**Pledges**

- **$298,500 receivable in future years**

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**Notes**

- 8% of all unrestricted income goes to operations.
- Financial report includes pledges of $298,500 receivable in future years.
Local hardware store inspires community to lend support

A few years ago, Blaine Burgess nearly lost his fingers in a farm accident when they were crushed under a falling engine. At the local hospital, physicians quickly realized that Blaine’s only chance to keep his fingers rested with the specialists in Boston. He was LifeFlighted less than an hour after the accident and doctors were able not only to save the fingers, but to restore nearly all function.

Blaine’s parents, who co-own the Warren True Value hardware store with Blaine’s aunt and uncle, have always been grateful for the expert care their son received. Last year they decided to hold a fundraiser during the store’s annual open house, and donated all the proceeds to LifeFlight.

Pam Burgess, Blaine’s mother, explains the family’s motivation, “We all feel so fortunate that Blaine made a complete recovery. Individually we may not be able to make a large donation to express our appreciation, but together we can engage our customers and make a real difference for other critically injured patients in Maine.”